

# TELEPHONE BOMB THREAT

## Instructions to person answering phone:

Be calm, courteous. Listen. Do not interrupt the caller. Keep the caller on the phone as long as possible and get as much information as possible. Ask him/her to repeat the message. Record every word spoken by the caller. A calm response to the bomb threat caller could result in obtaining additional information, particularly if the caller wishes to avoid actual injuries or death. If the caller is told that the building is occupied and cannot be evacuated in time, s/he may be willing to give more specific details on the bomb's location or components. Law enforcement agencies are most interested in facts about the bomb.

## Alert the appropriate people and call 911.

Your name:			Time:	Date:
Caller's identity	Male:	Female:	Adult:	Juvenile:
Approximate age:				
Origin of call (if known)				

**Bomb Facts:** Pretend you have difficulty hearing, keep the caller talking. If possible ask the following questions:

When will it go off?	At a certain time? How much time remains?
Where is it located?	Which area of the building?
What kind of bomb?	What kind of package?
How do you know so much about the bomb?	What is your name and address?

Voice Characteristics		Speech		Language	
Loud	Soft	Fast	Slow	Excellent	Good
High pitch	Deep	Distinct	Distorted	Fair	Poor
Raspy	Pleasant	Stutter	Nasal	Foul	Other
Intoxicated	Other	Slurred	Other		
Accent		Manner		Background noises	
Local	Southern	Calm	Angry	Factory	Trains
Foreign	Northern	Rational	Irrational	Machines	Animals
Easter	Midwestern	Coherent	Incoherent	Music	Quiet
Hispanic		Deliberate	Emotional	Office	Voices
African		Righteous	Laughing	None	Airplanes
Slavic				Street	Party
Other				Traffic	Other